

Modify and complete all areas written in **Blue**. Do not change or delete original Black text. Change all blue text to black and delete this header then, send it to DDW for review and approval before providing it to customers.

## DRINKING WATER WARNING

**SYSTEM NAME** water system lost pressure in the distribution system

### BOIL YOUR WATER FOR THREE MINUTES BEFORE USING

#### What happened?

**Please provide a summary of what happened.**

This led to a loss of pressure in the distribution system, which may cause backpressure, backsiphonage, or a net movement of water from outside the pipe to the inside through cracks, breaks, or joints in the distribution system that are common in all water systems. Such a system failure carries with it a high potential that fecal contamination or other disease-causing organisms could enter the distribution system. These conditions may pose an imminent and substantial health endangerment to persons served by the system.

#### What happened? What is being done?

**[What has the system done and what is the system planning on doing to address the drinking water issue? Include notification and remediation efforts.]**

#### What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a rolling boil for at least (3) three minutes, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water. **ALL STORED WATER, DRINK OR ICE MADE RECENTLY FROM THIS SUPPLY SHALL BE DISCARDED.**
- *Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly and people with severely compromised immune systems.*
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

We will inform you when you no longer need to boil your water. For more information, please contact **[NAME OF CONTACT]** at **[PHONE/EMAIL]**

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA

Safe Drinking Water Hotline at 1(800) 426-4791 Division website: [drinkingwater.utah.gov](http://drinkingwater.utah.gov).

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by [\[SYSTEM NAME\]](#). Water  
System ID#: UTAH#####. Date distributed: [XXXXXXXXX](#)